

DESIGN FOUR

ARCHITECTURE & INTERIOR DESIGN

CLIENT REFERRAL PROGRAM TERMS & CONDITIONS

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Program Overview: Client advocacy is central to our growth. Under the Design Four Referral Program, existing clients or partners who refer a new client who executes a full construction/build agreement with Design Four receive a complimentary **Residential Concept Design Package** for their own future renovation project.

1. PROGRAM ELIGIBILITY & DEFINITIONS

To participate in the Design Four Referral Program, participants must meet the following criteria:

TERM	DEFINITION & CONDITIONS
Referrer	Any individual, past client, or business contact who introduces a new potential client to Design Four using an assigned or registered referral code.
Refereed Client	A newly onboarded residential client who has had no prior contractual or commercial engagement with Design Four.
Qualifying Contract	A fully executed Design Four Construction & Renovation Contract with a minimum total build value of £30,000 (excluding VAT).

2. REWARD UNLOCK CRITERIA

The complimentary design reward is strictly contingent upon satisfying all of the following conditions:

- **Unique Referral Code:** The Refereed Client must quote the Referrer's verified referral code prior to or at the time of initial contract execution. Referral codes cannot be applied retroactively.
- **Deposit Settlement:** The reward becomes active *only* after the Refereed Client has signed the formal Construction Agreement and their initial non-refundable build deposit has cleared in full in Design Four's bank account.
- **Project Validity:** If the Refereed Client cancels, rescinds, or defaults on the agreement prior to the commencement of construction, the referral reward will be rendered void.

3. SCOPE OF COMPLIMENTARY DESIGN PACKAGE

The free architectural & interior design reward awarded to the Referrer comprises our standardized **Concept & Spatial Planning Package** (valued up to £2,000) for one designated residential property:

- **Included Services:** Initial site measurement & spatial feasibility review, 2D floor plan concept revisions (up to 2 revisions), 3D digital concept rendering/mood board, and key material recommendations.

- **Required Commitment:** To redeem the complimentary design reward, the Referrer must execute a formal Design Four Construction & Build Agreement and pay the required commitment deposit for their own prospective renovation project.
- **Exclusions:** The free design reward strictly excludes statutory Planning Permission applications, Permitted Development submissions, Building Control/Structural Engineering calculations, party wall agreements, and third-party consultant fees.

4. GENERAL LIMITATIONS & LEGAL GOVERNANCE

- **Non-Transferable:** Referral rewards are non-transferable, cannot be redeemed for direct cash payments or monetary refunds, and cannot be combined with other promotional discounts.
- **Expiration:** The design reward credit must be claimed and initiated within twelve (12) months from the date of activation (deposit settlement by the Refereed Client).
- **Scope Capping:** Design Four reserves the right to limit the total hours allocated to the complimentary design phase to a maximum of 25 working hours. Any design iterations requested beyond this allowance will be billed at standard hourly architectural rates.
- **Amendments:** Design Four reserves the right to modify, suspend, or terminate the Referral Program terms at any time with prior notice provided on our official website. Existing locked-in rewards will remain honored.

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